



FOUR ROSMEAD

CAPE CONTEMPORARY CLASSIC

cape town south africa

Terms & Conditions

Deposit and payment policy

A 50% deposit is payable within three days from date of provisional booking, with the balance due on date of departure. In the event of a premature departure, the full amount of the stay as originally booked and confirmed will be charged.

Cancellation policy

In the event of notification of cancellation, the following cancellation fee shall apply on the full booking:

- More than 30 days prior to arrival: 0% cancellation fee
- More than 7 days prior to arrival: 50% cancellation fee
- Less than 7 days prior to arrival: 100% cancellation fee

Guests are advised to take out travel insurance.

Bank charges

All transfers of funds should be made net of any charges.

Payment method

Guests may pay in cash, by electronic funds transfer, by Visa or Mastercard.

Children

The present age restriction is 12 years. This restriction does not apply if the entire house is booked.

Smoking policy

For the comfort of others, we ask guests not to smoke inside.

Tipping policy

If guests would like to show their appreciation, they may do so by contributing to a staff gratuity fund that is distributed every month.

Special food requirements

Four Rosmead will make every effort to accommodate the needs of guests. At the time of booking, please provide full details of any special food requirements that may require special attention.

Medical assistance

There is a local hospital situated less than 1 minute away from Four Rosmead.

Check-in/out times

Check-in times are from 14h00 each day and check-out times by 11h00.